Yehorycheva S. Innovations in the insurance market of a developing country: Case of Ukraine / S. Yehorycheva, I. Fysun, T. Hudz, O. Palchuk and other // Investment Management and Financial Innovations. – 2020. - Volume 17. - Issue 4. – P. 175-188.

insurance innovation market services sales channels assessment

Анотація Modern insurance business, including in developing countries, is associated with the introduction of innovations. The purpose of this paper is to clarify the features of the insurance market's innovation in Ukraine by reviewing the literature and analytical data on the market as a whole and its individual participants. The results show that innovations implemented in the insurance market can be classified according to cer tain characteristics, which provides opportunities for its empirical study. The analysis reveals that the peculiarities of the innovative development of the Ukrainian insurance market are determined by many factors, among which digitalization and increased risks due to the COVID-19 pandemic are the main ones today. Based on the analysis of leading insurance companies' practice, it is concluded that they implement only a limited amount of innovations, mainly of incremental and combinatorial types, and do not actively use modern communication channels with consumers. The results high light the need for insurance and FinTech companies to cooperate in the innovation ecosystem, which is still being formed in the Ukrainian insurance market. The study also considers the possibility of using a system of indicators to assess the innovative ness of insurance companies